

# Utility Schedule & Responsibilities

## Who To Contact and When

According to all Rental Agreements, there are certain responsibilities a tenant must comply with to assure all areas of utilities are operating and functional during occupancy of your new residence. These will be first outlined during your application approval /acceptance notification. **Please assume that all utilities are disconnected (turned off) upon your signing papers to move in! This page is given first in applications, for your convenience to inquire about utility services and amounts PRIOR to applying!**

**\*\*It is applicants responsibility to check with Cascade Natural Gas prior to renting a unit with a gas fireplace to ensure the gas meter is or is not in place. Owners will not install gas meters removed.**

**\*\* Watering for lawns AND trees/shrubs must be completed adequately to the approval of Encore. ( See Detailed Landscape Addendum) Please be aware, if you are moving into a duplex, it is your responsibility to check with City of Redmond. In most duplexes, domestic water is split and individually metered. At times, water and/or power for the operation of the sprinkler system for the entire duplex, the entire perimeter of the duplex, may be tied to one individual metered unit. If so, you may be paying for watering of the lawn for the surrounding area of the duplex.**

Please refer to the Move In Day Information OR the second page of your Rental Agreement to see what utilities are your responsibility. Accounts must be properly placed in the name of the residents listed on the Rental Agreement only. No accounts can be made for services for persons not authorized on the agreement.

**You will be required to provide us with all utility accounts prior to move-in.** At no time will residents allow utilities such as heat (electricity/gas), water, sewer or garbage to be disconnected. Tenants must assure proper heat is on to prevent freezing pipes, water is on to provide services to home and lawns and garbage service is current and used to prevent accumulation of garbage/debris from in or around home and grounds.

Please remember, if you chose to have satellite TV at your unit, you need to have **prior approval** from the property owner. Please talk with me about this before ordering TV services.

Below is a list of utility services and contacts:

### Electric Companies

Central Electric Co-Op	
Bend	389-1980
Redmond	548-2144
Madras	475-3266
Prineville	447-5321
Sisters	549-5698

### Pacific Power & Light Co.

All Areas	888-221-7070
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### Telephone

Qwest	800-244-1111
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### Water/Sewer

City of Redmond	923-7765
City of Bend	388-5515
Avion Water	382-5342
Crooked River Ranch	923-1041
Powell Butte	382-7510
Terrebonne Wtr	548-2727 *\$100 Dep Req
Cline Butte Utilities	504-2305
City of Prineville	447-5627 *\$120 Dep Req

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### Cable Television

Direct TV Satellite	800-201-2979
Bend Broadband PH/TV	SEE FLYER
Dish Network	800-333-3474
Crestview Cable	447-4342
Pegasus Satellite	888-285-1928

### Natural Gas Svcs

Cascade Natural Gas	1-888-522-1130
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### Garbage Collection & Recycling

High Country Disposal	548-4984
Madras Sanitary	475-2071
Crook County Disposal	416-0280
Prineville Disposal	447-5208
Powell Butte Disposal	548-3005
Cascade Disposal	382-6660
Bend Garbage	382-2263
The Bulletin Paper	385-5800
Redmond Spokesman	548-2184